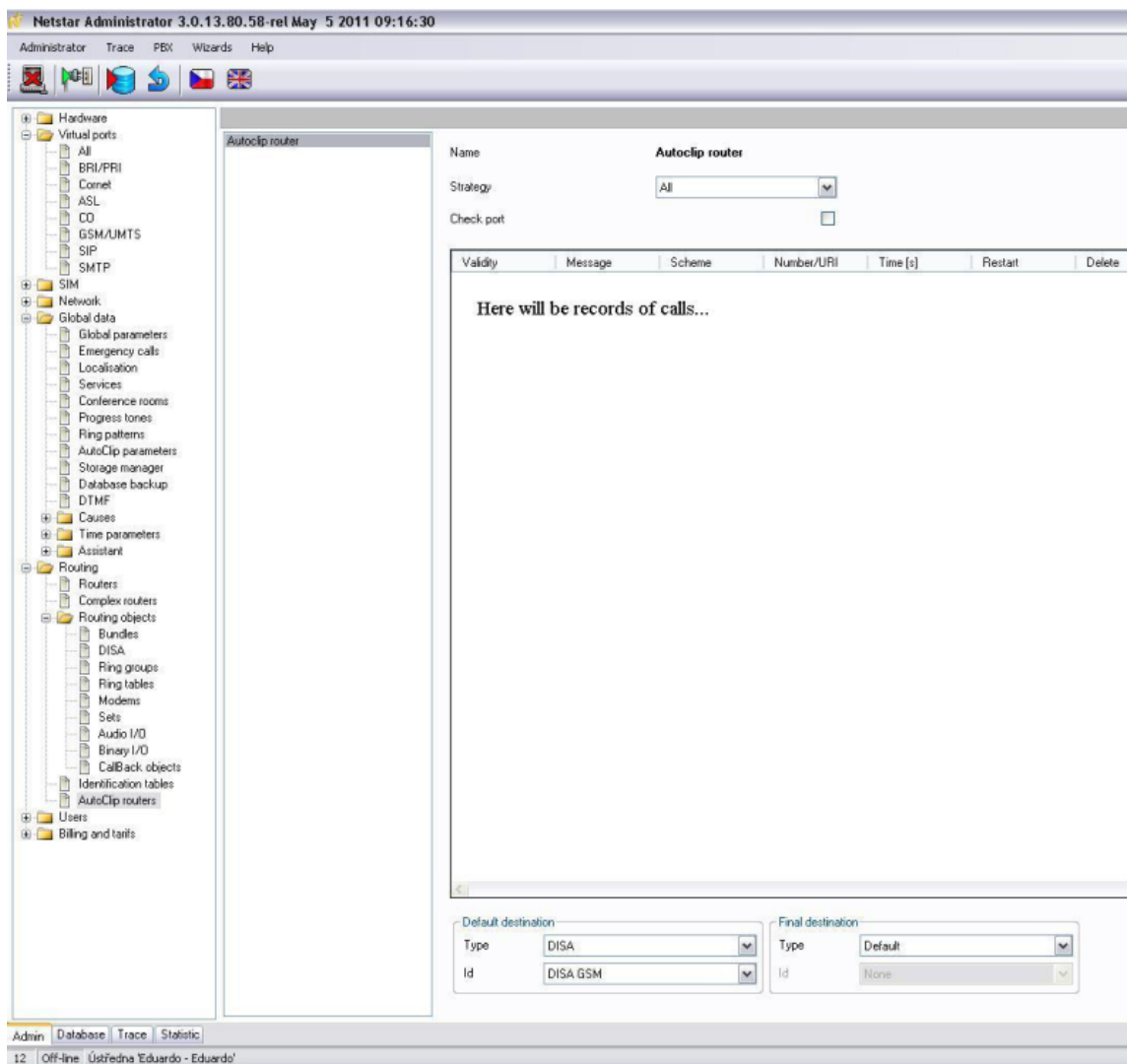


Autoclip - How to set it in 2N® Netstar

AutoClip Routing

- AutoClip routing is used in the situation where you make an external call and there is no answer. If the recipient later notices the missed call and number, they may call back. Thanks to the AutoClip routing feature, their return call will be directed directly to your extension without the need to go through an IVR service or a receptionist. This also works when the outgoing call is routed through a GSM/UMTS gateway and the call recipient sees just the number of the SIM card used by the gateway.
- Benefit to the customer
 - Customers calling back your company after a missed call are connected directly to the employee who made the original call.
- What is the object of Autoclip router?
 - The AutoClip routers are used for automatic routing of incoming calls and SMS messages in case a match is found in the assigned AutoClip router. Records are added to the AutoClip routers while outgoing calls or SMS messages are passing through the carriers to which the AutoClip routers are assigned. All you need is to add a record on an SMS and send it. A record on an outgoing call can be added only if the call has been rejected or unanswered by the called party.

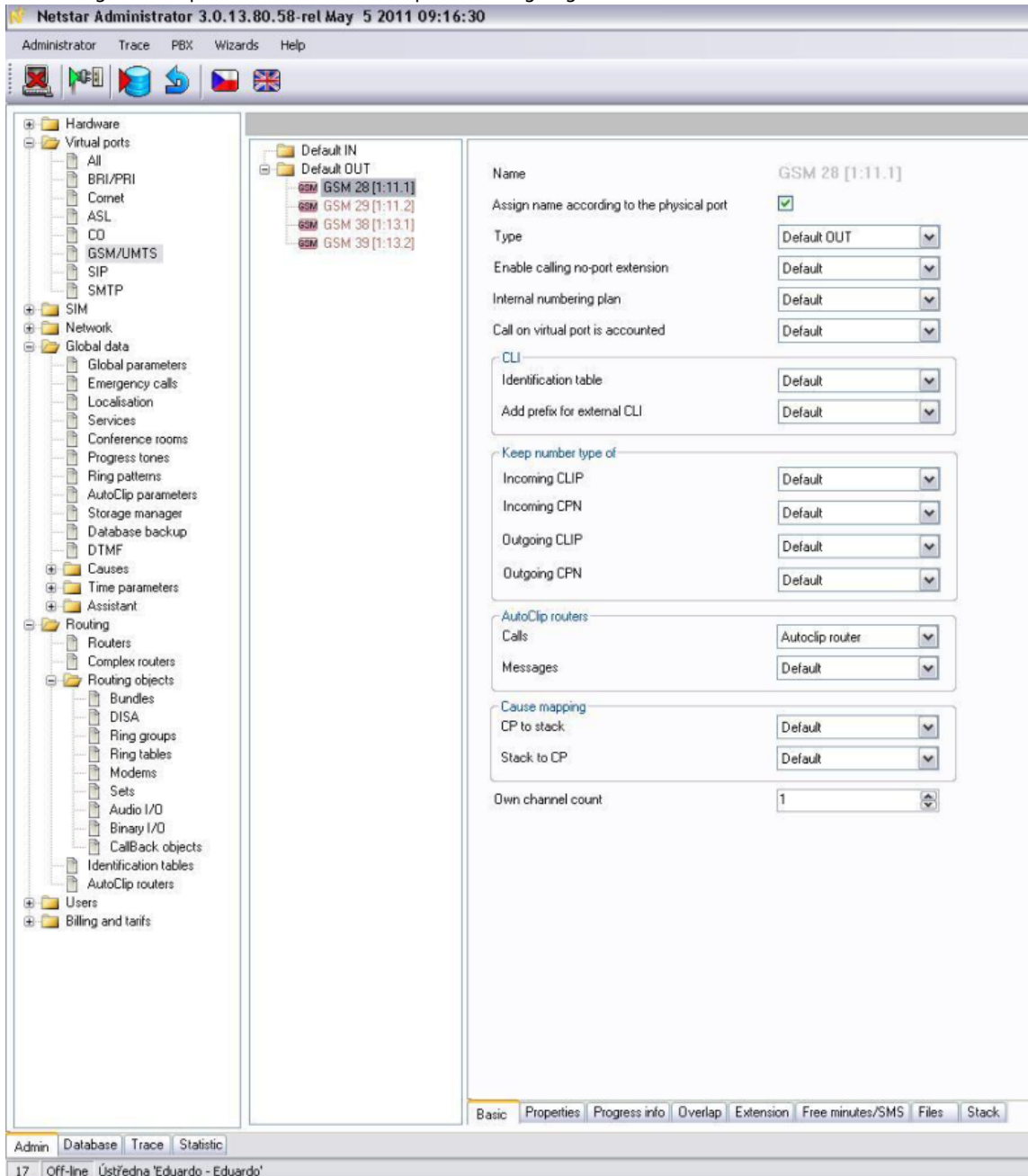
1. At first create Autoclip router
Make right click to the middle window and create your router (We created Autoclip router).



Do not forget to set Default destination. It is recommended to set here some DISA. An example how to set DISA you can find at the end of the document.

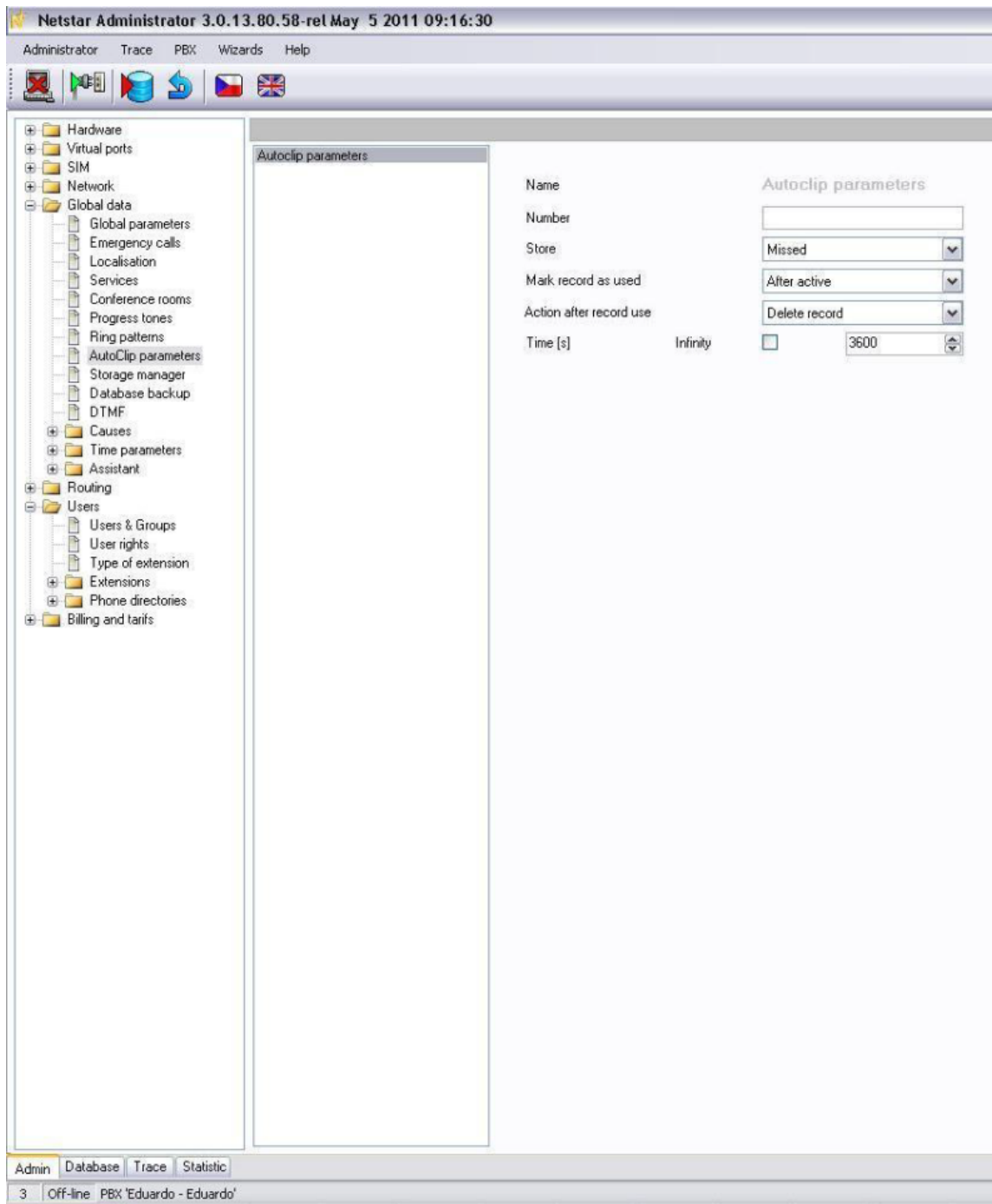
Final destination - This column shows the calling party that created this AutoClip router record. The name is displayed for a PBX user and the CLI is displayed for an external user. Any incoming call or SMS are then routed to such user. (e.g. In case that NetStar is in gateway scenario).

2. Then assign autoclip router to GSM virtual port for outgoing direction.



It means that all outgoing rejected or unanswered calls will be saved in this router (regarding autoclip parameters) which will be able to forward recognized incoming calls to proper final destination.

3. Create Autoclip parameters
Make right click to the middle window and create the Autoclip parameters.



4. These parameters have to be set for example on User group: User&Grous → Properties → Routing → Autoclip parameters for call.

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Administrator Trace PBX Wizards Help

Hardware
Virtual ports
All
BRI/PRI
Comet
ASL
CD
GSM/UMTS
SIP
SMTP
SIM
Network
Global data
Global parameters
Emergency calls
Localisation
Services
Conference rooms
Progress tones
Ring patterns
AutoClip parameters
Storage manager
Database backup
DTMF
Causes
Time parameters
Assistant
Routing
Users
Users & Groups
User rights
Type of extension
Extensions
Phone directories
Billing and tariffs

user

To port
Type: Default
Id: None

From port
Normal
Type: Router
Id: Default

Services and holded
Type: Default
Id: None

AutoClip parameters for calls
Autoclip parameters

No port
Type: Default
Id: None

Basic Routing Messages routing ME Forwarding Fwdg. - Exceptions T

Set to default properties

Basic Properties Phone directory VoiceMail Files

Admin Database Trace Statistic

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5. Set routing on current GSM Virtual port for incoming traffic

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Administrator Trace PBX Wizards Help

Hardware
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 All
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 Localisation
 Services
 Conference rooms
 Progress tones
 Ring patterns
 AutoClip parameters
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 DTMF
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 Time parameters
 Assistant
 Routing
 Routers
 Complex routers
 Routing objects
 Identification tables
 AutoClip routers
 Users
 Users & Groups
 User rights
 Type of extension
 Extensions
 Phone directories
 Billing and tariffs

Default IN
 Default OUT
GSM GSM 21 [1:6.1]
 GSM GSM 22 [1:6.2]
 GSM GSM 23 [1:6.3]
 GSM GSM 24 [1:6.4]
 GSM GSM 25 [1:7.1]
 GSM GSM 26 [1:7.2]
 GSM GSM 27 [1:7.3]
 GSM GSM 28 [1:7.4]
 GSM GSM 29 [1:8.1]
 GSM GSM 30 [1:8.2]
 GSM GSM 31 [1:8.3]
 GSM GSM 32 [1:8.4]
 GSM GSM 33 [1:9.1]
 GSM GSM 34 [1:9.2]
 GSM GSM 35 [1:9.3]
 GSM GSM 36 [1:9.4]

To port
 Type: Default
 Id: None

From port
 Normal
 Type: AutoClip
 Id: autoclip_Router

Services and holded
 Type: Default
 Id: None

AutoClip parameters for calls
 Default

Basic **Routing** Messages routing ME Tones Ring patterns
 Set to default properties

Basic **Properties** Progress info Overlap Extension Free minutes/

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Example How to set DISA:

Make right click to the middle window and create your DISA

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Administrator Trace PBX Wizards Help

Hardware

- Virtual ports
 - All
 - BRI/PRI
 - Comet
 - ASL
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 - SIP
 - SMTP
- SIM
- Network
- Global data
 - Global parameters
 - Emergency calls
 - Localisation
 - Services
 - Conference rooms
 - Progress tones
 - Ring patterns
 - AutoClip parameters
 - Storage manager
 - Database backup
 - DTMF
 - Causes
 - Time parameters
 - Assistant
- Routing
 - Routers
 - Complex routers
 - Routing objects
 - Bundles
 - DISA
 - Ring groups
 - Ring tables
 - Modems
 - Sets
 - Audio I/O
 - Binary I/O
 - CallBack objects
 - Identification tables
 - AutoClip routers
- Users
- Billing and tariffs

DISA GSM

Name: **DISA GSM**

Tone: Private Call Dial

Strategy: Immediate

DTMF:

Timeout [s]: 10

Destination

Type: Router

Id: Internal

Default destination

Type: Extension

Id: 100 (100)

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More product information:

[2N® NetStar IP \(Official Website 2N\)](#)

[2N® NetStar \(Official Website 2N\)](#)

Manuals:

[Product support for 2N® NetStar \(wiki.2n.cz\)](#)